

## OUR COMMITMENT TO YOU

When you volunteer with The Oxford Trust we commit to:

- Support you by providing an induction and any training you need to fulfil your volunteering role.
- Explain the information you need to carry out your role, and provide access to our policies, including our Data Protection; Safeguarding; Health and Safety; and Equity, Diversity and Inclusion policies.
- Provide a named staff member as a point of contact for any concerns or problems.
- Help you develop your volunteering role with us and try to provide opportunities for you to use your skills and expertise.
- Provide a lunch for each day you volunteer with us at the Science Oxford Centre or refund reasonable costs of lunch.
- Provide a healthy and safe environment in which to work and any necessary training to ensure your role can be carried out safely.
- Provide adequate insurance cover for volunteers whilst undertaking voluntary work approved and authorised by us.
- Ensure that all volunteers are treated in accordance with our Equity, Diversity and Inclusion policy.
- Endeavour to resolve fairly any problems, grievances or difficulties you may have while you volunteer with us.